BRAND

Getting started with BBQGarage

Prepare a useful brand presence based on verifiable references and content.

Find your way

My space

After signing in and completing your profile, start from the Dashboard. My space brings your tools and discovery pages together.

Profile menu

Open your profile at the top of the page for your account, help and support. The mobile menu provides the same destinations.

Your language

Use the language selector to change the page language. Content and availability may vary; a missing translation does not change your permissions.

A free account does not grant every professional permission. Tools depend on your profile, approvals and the services currently open. Do not bypass a missing or blocked page.

Dashboard >

BRAND

What your account allows

01 / Check my account

Complete your identity and personal information.

Check my account >

02 / Complete my professional profile

Prepare the requested professional information. Registration does not automatically authorize you to represent a brand.

Complete my professional profile >

03 / Open my Dashboard

Use the actions that are actually open. Verified representation, campaigns and commercial publishing depend on permissions.

Open my Dashboard >

04 / Prepare reliable content

Check your catalogue references. Only provide media and documents you have permission to share; BBQGarage does not replace manufacturer after-sales support.

Prepare reliable content >

BBQGARAGE

Help and support

Describe your issue and find replies here. This service covers BBQGarage; warranty and after-sales questions belong with the manufacturer or seller.

Conversations take place here asynchronously. No phone calls or immediate response time is promised.

1. Open Help and support from your profile. Check your existing requests before creating a new one.
2. Choose a topic, write a clear subject and describe the steps that cause the problem.
3. Read and add replies inside the request. A new member reply reopens a resolved request.
4. Mark the request as resolved when the issue is fixed. Conversations remain private.

Never send a password, login code, banking details or sensitive documents.

Contact support >

Help centre >

Unable to sign in? Try password recovery. Contact details that do not require signing in are available on the Privacy page.

Recover my access >

Contact details >