INDIVIDUAL

Getting started with BBQGarage

Your equipment, recipes and discoveries together in your personal space.

Find your way

My space

After signing in and completing your profile, start from the Dashboard. My space brings your tools and discovery pages together.

Profile menu

Open your profile at the top of the page for your account, help and support. The mobile menu provides the same destinations.

Your language

Use the language selector to change the page language. Content and availability may vary; a missing translation does not change your permissions.

A free account does not grant every professional permission. Tools depend on your profile, approvals and the services currently open. Do not bypass a missing or blocked page.

Dashboard >

INDIVIDUAL

What your account allows

01 / Complete my account

Check your profile information and country before starting.

Complete my account >

02 / Add my equipment

Open the Garage and use its add action. Choose the exact reference when known; personally grouping an accessory does not prove technical compatibility.

Add my equipment >

03 / Find my recipes

Open your notebook. Check whether each recipe is private or public before sharing a link.

Find my recipes >

04 / Explore the catalogue

Search by category, brand and model. Accessories can be searched without owning a specific BBQ.

Explore the catalogue >

BBQGARAGE

Help and support

Describe your issue and find replies here. This service covers BBQGarage; warranty and after-sales questions belong with the manufacturer or seller.

Conversations take place here asynchronously. No phone calls or immediate response time is promised.

1. Open Help and support from your profile. Check your existing requests before creating a new one.
2. Choose a topic, write a clear subject and describe the steps that cause the problem.
3. Read and add replies inside the request. A new member reply reopens a resolved request.
4. Mark the request as resolved when the issue is fixed. Conversations remain private.

Never send a password, login code, banking details or sensitive documents.

Contact support >

Help centre >

Unable to sign in? Try password recovery. Contact details that do not require signing in are available on the Privacy page.

Recover my access >

Contact details >