RETAILER

Getting started with BBQGarage

Prepare your professional presence while keeping registration separate from commercial permissions.

Find your way

My space

After signing in and completing your profile, start from the Dashboard. My space brings your tools and discovery pages together.

Profile menu

Open your profile at the top of the page for your account, help and support. The mobile menu provides the same destinations.

Your language

Use the language selector to change the page language. Content and availability may vary; a missing translation does not change your permissions.

A free account does not grant every professional permission. Tools depend on your profile, approvals and the services currently open. Do not bypass a missing or blocked page.

Dashboard >

RETAILER

What your account allows

01 / Check my account

Complete your personal information and check your country.

Check my account >

02 / Complete my professional profile

Provide the requested information. An account does not mean your establishment is approved or publicly listed.

Complete my professional profile >

03 / Open my Dashboard

Find the actions currently available. Stock, offers and B2B tools remain subject to permissions and service availability.

Open my Dashboard >

04 / Discover the catalogue

Use precise catalogue references to prepare your data and contributions.

Discover the catalogue >

BBQGARAGE

Help and support

Describe your issue and find replies here. This service covers BBQGarage; warranty and after-sales questions belong with the manufacturer or seller.

> Conversations take place here asynchronously. No phone calls or immediate response time is promised.

1. Open Help and support from your profile. Check your existing requests before creating a new one.
2. Choose a topic, write a clear subject and describe the steps that cause the problem.
3. Read and add replies inside the request. A new member reply reopens a resolved request.
4. Mark the request as resolved when the issue is fixed. Conversations remain private.

> Never send a password, login code, banking details or sensitive documents.

Contact support >

Help centre >

Unable to sign in? Try password recovery. Contact details that do not require signing in are available on the Privacy page.

Recover my access >

Contact details >